

Cancellation policy – due to Corona Virus

New Terms and Conditions are valid for new and confirmed bookings for travel from the 1st March 2020 up until the 31st December 2020.

- Should a guest of Aniyami Brazil not wish to travel on the dates booked due to the COVID-19 outbreak, this booking may be amended and moved by up to 12 months at the same 2020 rates, provided that the period of travel is the same (ex. low season 2020 and low season 2021)
- Please note that only one amendment to travel dates may be made and if the travel dates change to a different season with higher rates (for example, if original dates were for low season and new dates are for high season), the supplement for new season rates will be applied and charged accordingly
- Amendments may only be made once on any booking, and may be made up to 21 days prior to travel.
- Outright cancellations of bookings with Aniyami Brazil: cancellations within 21 days prior to travel; or cancellations due to the World Health Organization (WHO) issuing an advisory against traveling to Brazil will result in our standard terms and conditions and cancellation policies and guests will be required to claim a refund from their travel insurance.
- We have the right to alter these terms and conditions at any time and will send out notifications of these changes.
- Booking cancellation requests will be viewed per reservation.
- Amendments to bookings will be done, subject to the destination availability.